

Brittney Jones

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Summary

Data-driven professional with a strong background in fraud analysis, data visualization, and education technology. Experienced in building SQL-based data solutions, developing interactive Power BI dashboards, and leading cross-functional initiatives that enhance decision-making. Adept at translating complex datasets into actionable insights, optimizing processes, and collaborating with both technical teams and educators to improve business and learning outcomes.

Education

University of Georgia, Athens, Georgia - Master of Business and Technology, May 2024

University of Georgia, Athens, Georgia - Master of Arts in Teaching - Workforce Education, May 2022

Columbus State University, Columbus, Georgia – Bachelor of Business Administration - Finance, December 2017

Professional Experience

FIS, Remote

Fraud Prevention Analyst I – Oct 2024 – Present

- Conduct data analysis to identify fraud trends and minimize financial losses for global clients.
- Develop and maintain SQL-based fraud detection rules, capturing an average of \$15,000 in fraud weekly.
- Create quarterly data reports and visual summaries for clients, driving strategic process improvements.
- Use ServiceNow to manage and prioritize fraud cases within SLA timelines, improving case resolution efficiency.
- Provide data-driven insights and best-practice recommendations to stakeholders.

InComm Payments, Columbus, GA

Fraud Analyst I – Oct 2023 – Oct 2024

- Built interactive Power BI dashboards to improve trend analysis, executive visibility, and reporting efficiency.
- Led Power BI training for analysts, enhancing organization-wide data literacy.
- Authored SQL queries for reporting and auditing, increasing data accuracy by 99%.
- Documented analytical workflows in Jira, maintaining SLA compliance across projects.
- Delivered reports and insights for 10+ product lines, improving fraud detection processes.

Stride, Remote

Coding & Computer Fundamentals Educator – Jul 2022 – Oct 2023

- Taught Python programming and computer literacy to over 100 students through data-informed instruction.
- Used Power BI to analyze and visualize student performance trends, improving outcomes by 15%.
- Designed curriculum tools in Excel to strengthen alignment with academic standards.
- Collaborated with educators and parents to ensure successful learning experiences.

Muscogee County School District, Columbus, GA

Marketing Teacher & Work-Based Learning Coordinator – Aug 2021 – Jun 2022

- Taught marketing principles including digital marketing and analytics to 100+ students.
- Applied data analysis to monitor and enhance student performance, achieving a 15% improvement.
- Managed multiple student-led projects using project management methodologies with a 90% completion rate.
- Designed marketing campaigns and materials integrating data insights and performance tracking.

Enterprise Holdings, Albany, GA

Assistant Branch Manager – Dec 2017 – Jul 2021

- Oversaw daily operations, logistics, and fleet management to ensure profitability and customer satisfaction.
- Leveraged Excel to track KPIs, increasing profitability by over 250%.

- Led training initiatives resulting in a 100% promotion rate among management trainees.
- Implemented data-informed risk management processes that prevented fraudulent rentals.

Skills

- Programming & Data: Python, SQL
- Analytics & Tools: Power BI, Excel (advanced), Snowflake, ServiceNow, Jira
- Expertise: Fraud Analytics, Data Modeling, Forecasting, Risk Evaluation, BI Dashboard Development, Cross-Functional Collaboration